



Customer Name: _____

Telephone No: _____

Job No: _____

Date: _____

Service level: **Prestige Superior Ultimate**

Model: _____

Registration: _____ Mileage: _____

Mot due: _____ Service due: _____

| DRIVING VEHICLE IN | PRESTIGE | SUPERIOR | GREEN | AMBER | RED | N/A |
|--|----------|----------|-------|-------|-----|-----|
| Check operation of horn | • | • | ■ | ■ | ■ | ■ |
| Check condition / operation of seatbelts | • | • | ■ | ■ | ■ | ■ |
| Check operation of brakes | • | • | ■ | ■ | ■ | ■ |
| Check operation of parking brake lever | • | • | ■ | ■ | ■ | ■ |

| LIGHTS / ELECTRICS | PRESTIGE | SUPERIOR | GREEN | AMBER | RED | N/A |
|---|----------|----------|-------|-------|-----|-----|
| Check operation of all lights | • | • | ■ | ■ | ■ | ■ |
| check electrical equipment as fitted (heated rear screen, central locking, sunroof, mirrors, windows) | • | • | ■ | ■ | ■ | ■ |

| EXTERNAL | PRESTIGE | SUPERIOR | GREEN | AMBER | RED | N/A |
|-----------------------------------|----------|----------|-------|-------|-----|-----|
| Check condition of wiper blades | • | • | ■ | ■ | ■ | ■ |
| Check condition of windscreen | • | • | ■ | ■ | ■ | ■ |
| Check mirror condition (external) | • | • | ■ | ■ | ■ | ■ |
| Check mirror condition (interior) | • | • | ■ | ■ | ■ | ■ |
| Check number plates | • | • | ■ | ■ | ■ | ■ |

| UNDER BONNET | PRESTIGE | SUPERIOR | GREEN | AMBER | RED | N/A |
|--|----------|----------|-------|-------|-----|-----|
| Drain engine oil and replace* | • | • | ■ | ■ | ■ | ■ |
| Replace oil filter | • | • | ■ | ■ | ■ | ■ |
| Replace spark plugs (petrol engines only)+ | • | • | ■ | ■ | ■ | ■ |
| Replace fuel filter (diesel engines only) | • | • | ■ | ■ | ■ | ■ |
| Replace air filter | • | • | ■ | ■ | ■ | ■ |
| Check brake fluid level and colour | • | • | ■ | ■ | ■ | ■ |
| Check anti-freeze coolant level - strength % | • | • | ■ | ■ | ■ | ■ |
| Check / top-up clutch fluid ++ | • | • | ■ | ■ | ■ | ■ |
| Top up screen wash level | • | • | ■ | ■ | ■ | ■ |
| Check / top-up power steering level ++ | • | • | ■ | ■ | ■ | ■ |
| Check / top-up manual transaxle fluid ++ | • | • | ■ | ■ | ■ | ■ |
| Check / top-up automatic transaxle fluid ++ | • | • | ■ | ■ | ■ | ■ |
| Check / top-up battery electrolyte level ++ | • | • | ■ | ■ | ■ | ■ |
| Check security / condition of battery terminals | • | • | ■ | ■ | ■ | ■ |
| Visually check condition of drive belt (if accessible) | • | • | ■ | ■ | ■ | ■ |
| Visually check engine bay for leaks | • | • | ■ | ■ | ■ | ■ |
| Check electric cooling fan operation ++ | • | • | ■ | ■ | ■ | ■ |

| ULTIMATE SERVICE ONLY | PRESTIGE | SUPERIOR | GREEN | AMBER | RED | N/A |
|------------------------------------|----------|----------|-------|-------|-----|-----|
| Carry out air conditioning service | • | • | ■ | ■ | ■ | ■ |
| Carry out brake fluid change | • | • | ■ | ■ | ■ | ■ |

ADDITIONAL COMMENTS

BRAKES

| | PRESTIGE | SUPERIOR | GREEN | AMBER | RED | N/A |
|--|----------|----------|-------|-------|-----|-----|
| Remove wheels and check discs / drums for wear, cracks, corrosion, scoring and friction material | • | • | ■ | ■ | ■ | ■ |
| Check front brake pads for wear and damage | • | • | ■ | ■ | ■ | ■ |
| Check brake callipers, cylinders for leaks and operation | • | • | ■ | ■ | ■ | ■ |
| Visually check brake hydraulic systems, pipes and hoses for leaks, chafing and corrosion | • | • | ■ | ■ | ■ | ■ |
| Check security of parking brake linkages | • | • | ■ | ■ | ■ | ■ |
| Adjust parking brake lever | • | • | ■ | ■ | ■ | ■ |
| Check wheel nut torque settings / adjust | • | • | ■ | ■ | ■ | ■ |

UNDERSIDE

| | PRESTIGE | SUPERIOR | GREEN | AMBER | RED | N/A |
|--|----------|----------|-------|-------|-----|-----|
| Check suspension and shock absorbers for leaks | • | • | ■ | ■ | ■ | ■ |
| Check wheel bearings for excessive play | • | • | ■ | ■ | ■ | ■ |
| Check condition of drive shaft and gaitors | • | • | ■ | ■ | ■ | ■ |
| Check power steering for leaks and operation | • | • | ■ | ■ | ■ | ■ |
| Check condition of exhaust and hangers | • | • | ■ | ■ | ■ | ■ |
| Visual check of fuel lines and pipework | • | • | ■ | ■ | ■ | ■ |
| Visual check of underbody for corrosion report | • | • | ■ | ■ | ■ | ■ |

TRANSMISSION

| | PRESTIGE | SUPERIOR | GREEN | AMBER | RED | N/A |
|----------------------------------|----------|----------|-------|-------|-----|-----|
| Check clutch operation and pedal | • | • | ■ | ■ | ■ | ■ |

TYRES

Check tyre tread depth and record X3 readings across tyre

| | PRESTIGE | SUPERIOR | GREEN | AMBER | RED | N/A |
|--|----------|----------|-------|-------|-----|-----|
| Front offside ____ mm ____ mm ____ mm | • | • | ■ | ■ | ■ | ■ |
| Front nearside ____ mm ____ mm ____ mm | • | • | ■ | ■ | ■ | ■ |
| Rear offside ____ mm ____ mm ____ mm | • | • | ■ | ■ | ■ | ■ |
| Rear nearside ____ mm ____ mm ____ mm | • | • | ■ | ■ | ■ | ■ |
| Spare ____ mm ____ mm ____ mm | • | • | ■ | ■ | ■ | ■ |

| | PRESTIGE | SUPERIOR | GREEN | AMBER | RED | N/A |
|--|----------|----------|-------|-------|-----|-----|
| Check tyres for indications of uneven wear and steering misalignment | • | • | ■ | ■ | ■ | ■ |
| Check tyre pressures and adjust if necessary | • | • | ■ | ■ | ■ | ■ |

ROAD TEST

| | PRESTIGE | SUPERIOR | GREEN | AMBER | RED | N/A |
|---------------------------|----------|----------|-------|-------|-----|-----|
| Check for abnormal noises | • | • | ■ | ■ | ■ | ■ |

(*) Price based on semi-synthetic oil, additional cost for fully synthetic.
 (+) Additional cost for vehicles with platinum, 6 or 8 spark plugs and V6.
 (++) Vehicle model dependant.

Inspected by: _____

Quality Control by: _____

This work has been brought to my attention and I have decided not to have all the work completed before leaving the premises.

Customer Signature _____